

Accessibility Statement for the Water Management Alliance

This accessibility statement applies to <https://www.wlma.org.uk/>.

This website is run by the Water Management Alliance. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- scanned pdf documents do not comply with the Accessibility Regulations, but these documents can be provided in an alternative format or on alternative media, on request
- some older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- some of our online forms are difficult to navigate using just a keyboard

Feedback and contact information

What to do if you can't access parts of this website:

We can provide information on this website in a different format. For example: an accessible PDF or large print. Please contact us (see contact information below) to arrange this.

We'll look at your request and aim to get back to you within 5 working days. But, depending on the format you require, this may take longer.

If you wish to visit our central office and can't view the map through the link on our '[contact us](#)' page, please call or email us (see contact information below) for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the ICT Manager. To report (see contact information below) an accessibility problem or provide us with your feedback, you'll need to provide details of the:

- problem you've experienced
- device you were using and its software version (eg Windows 10)
- browser (if known eg Chrome, Firefox or Edge)

Contact us:

- email us at info@wlma.org.uk
- call us on 01553 819600
- visit our [contact us](#) page

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website’s accessibility

The Water Management Alliance is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Navigation and accessing information / Interactive tools and transactions

We’ve assessed the cost of fixing any issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make every effort to rectify all issues with the launch of our new website, which is likely to be in 2021.

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

Preparation of this accessibility statement

This statement was prepared on 01 May 2020. It was last reviewed on 01 May 2020. This website was last tested on 15 April 2020. The test was carried out by our web delivery and design partner.