

## **Supplier Performance Policy**

The WMA Member Boards operate and promote a system of continuous learning and improvement in all aspects of Health and Safety and Environmental practice.

Supplier performance is key to this and we expect the highest standards from our suppliers.

Supplier performance is monitored as part of the framework management arrangements. A yellow / red card system is operated and will be triggered in a number of circumstances, which include:

1. Any act or omission by a supplier leading to a prosecution in any of its business dealings
2. Any act of negligence by a supplier which significantly increases the risk to others or the environment during the execution of any WMA Member Board work
3. Failure to follow the WMA Member Board's management systems, policies and procedures and safe systems of work

Should item 1 arise, the supplier must inform the WMA's Chief Executive immediately. The supplier and the Board's Framework Manager will then be advised that the yellow / red card assessment procedure has been triggered.

Following the issue of a yellow or red card, the supplier will be instructed to prepare an action plan to address the failures which led to the incident and agree a training / monitoring programme with the WMA Member Board.

The issuing of three yellow cards for the same failure within a six month period will result in escalation to the issuing of a red card. Multiple red cards can result in suspension from the framework for 12 months or even, in the event of three red cards being issued over the lifetime of the framework, removal of that supplier from the framework.

Where a supplier is in dispute with a WMA Member Board, no further work will be issued to the supplier until the dispute has been resolved.