

Coronavirus Update (COVID-19)

During this time of uncertainty following the Covid-19 virus outbreak, we wanted to let you know that the Water Management Alliance (WMA) and our Member Boards are doing everything we can to ensure that we're prepared for the uncertain times ahead.

As key workers, our top priority is to make sure we can continue to operate – to help our farmers grow food and get the produce in to our supermarkets, to actively reduce flood risk, to protect the natural environment and to facilitate land use, whilst keeping our key workers safe. Please note the following:

- Our offices at King's Lynn, Holbeach and Martham are Covid secure and remain open but with a reduced number of staff working from there on a rotational basis. You can continue to call us on **01553 819600** or email info@wlma.org.uk during normal office hours. However, visits to the offices should only be made by appointment.
- Some of our Technical Support and Administration teams are still working from home. However you can email or call staff directly using individual contact details shown on our website www.wlma.org.uk/organisation.
- Face-to-face meetings will only be held if strict social distancing can be adhered to, in accordance with government guidelines. However, we are always able to meet remotely using Skype for Business, Microsoft Teams or Zoom.
- Our operations delivery teams and approved contractors will continue to carry out essential work in the districts on a daily basis. If you need to speak to any of our ops delivery teams please contact the appropriate Operations Manager, as shown on our website.
- For emergencies out of hours, please contact the WMA Duty Officer on **07841 571251**.

We will continue to make every effort to provide you with the service you rightly expect and deserve during this difficult period and thank you in advance for your understanding and patience.

Phil Camamile
Chief Executive
Water Management Alliance